

Blood Pressure Monitor

Issue	Troubleshooting steps
No Power	<ol style="list-style-type: none">1. Put new batteries in device (4 AA).2. Replace device.
Not connecting to Hub	<ol style="list-style-type: none">1. Ensure that Hub and device are in the same room.2. Reset the Hub. Turn the Hub off using the ON/OFF switch button and wait 10 seconds. Turn the Hub on using the ON/OFF switch.3. Attempt to reconnect Reboot Hub.
Inaccurate readings +/- 3 mmHg	<ol style="list-style-type: none">1. Ensure cuff is placed on the upper arm, about 2 inches from the elbow joint and patient is sitting stationary during measurement.2. Disconnect cuff from the monitor and reconnect.3. Put new batteries in device (4 AA).4. Replace Device.
No Display when you press the Power/Start Button	<ol style="list-style-type: none">1. Put new batteries in device (4 AA).2. Re-align batteries in correct polarities.3. Replace Device.
Err P Displayed (Cuff not connected)	<ol style="list-style-type: none">1. Check if cuff is properly connected to the monitor and try taking another reading.2. Replace Device.
Err 1 Displayed (Cuff not inflating)	<ol style="list-style-type: none">1. The cuff is not properly inflating.2. The cuff needs to be loose enough to fit 1 or 2 fingers.3. Replace Device.
Err 2 Displayed (Too much movement)	<ol style="list-style-type: none">1. Do not move during measurement.2. Do not have any heavy clothing on under neath.3. Remove interfering sources (i.e. phones, magnets, etc.).4. Replace Device.
Err 3 Displayed	<ol style="list-style-type: none">1. Measure again
Err 5 Displayed (Abnormal BP)	<ol style="list-style-type: none">1. Indicates abnormal blood pressure. The recommendation is to have the patient relax for 30 minutes and try again.